

RUTGERS TURFGRASS RESEARCH FIELD DAYS

ATTENDEE CANCELLATION POLICY

Thanks for registering for this event. Your attendance determines the amount of attendee materials, logistics, and food and beverages we provide for about 900 total attendees. We understand that registered attendee schedule changes may occur, which directly impacts our costs.

Our cancellation policy is: **"ALL REGISTRATION FEES ARE NON-REFUNDABLE"**. If the date and process below is followed, we can issue a refund for the registration fee less the cancellation fee.

DETAILED CANCELLATION POLICY

ALL requests for Cancellations for Pre-Registered attendees must be received in writing by mail, fax or email before July 16th, and each cancellation will be assessed a \$25 cancellation fee per attendee.

If the NJTA office has signed a Purchase Order or Voucher, and the attendee does not attend, attendee is still responsible and liable to make the payment.

We regret that NO REFUNDS will be granted after July 16th.

Approved refunds will be issued by check and will be processed by September 15th.

If you need to speak with the NJTA office, contact us during business hours: 973-812-6467 or by email: execdirector@njturfgrass.org

INCLEMENT WEATHER POLICY

The Rutgers Turfgrass Research Field Days are Rain or Shine events.

When **LIGHTNING** is detected within 10 miles of the farm, Tour Leaders will stop ALL tours, and attendees will be directed to a nearby building for shelter (Geiger Center at Hort Farm II, and the Head House at Adelpia Farm). Tours will resume about 20 minutes after the last indication of lightning strike within 10 miles. Event hosts will use an application from "Weather Bug" to track the lightning.

In the event of extended delays due to continued **THUNDERSTORMS** (e.g. greater than 1 hour), the organizers of Field Days (i.e. NJTA President and Turf Center Director) at their discretion may cancel the remaining tours.

NOTE: Attendees will be responsible for signing all PESTICIDE CREDIT FORMS at the end of the day when all tours end. Pesticide recertification credits will only be provided for tours completed. States will be notified if any weather issues occurred, and make the final determination of credits approved.

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